Privacy Policy for Freedom Learning K-12

Effective Date: October 26, 2026

1. Introduction Welcome to Freedom Learning K-12 ("we," "our," or "us"). We are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website at freedom.et and use our educational platform.

2. Information We Collect We collect personal information that you voluntarily provide to us when you register on the platform, purchase courses, and track learning progress. The personal information we collect may include:

- **Account Registration Data:** Names, email addresses, phone numbers, and passwords when you create an account to get started.
- **Student Learning Data:** Course enrollments, assessment scores, module completion status, and interactive learning activity (including progress on specific modules like literacy games).
- **Payment Information:** Billing details necessary to process your course purchases. Please note that all payment transactions are processed securely through our third-party payment gateways (such as Chapa), and we do not store your direct financial information on our servers.
- **Technical Data:** IP addresses, browser types, and operating systems collected automatically as you navigate the site to ensure optimal performance.

3. How We Use Your Information We use the information we collect or receive to:

- Facilitate account creation and authentication.
- Deliver and manage the courses you purchase.
- Track and report on student progress to enhance the learning experience.
- Send administrative information, such as updates to our terms, course access, or security alerts.
- Process payments and issue receipts or refunds.

4. Data Security We prioritize the security of your personal information. Your data is hosted on secure servers (including our Enterprise Plus infrastructure), and we implement appropriate technical and organizational security measures to protect it from unauthorized access, alteration, disclosure, or destruction. However, no electronic transmission over the internet or information storage technology can be guaranteed to be 100% secure.

5. Sharing Your Information We only share information with your consent, to comply with laws, to provide you with services, to protect your rights, or to fulfill business obligations. We may share data with:

- **Service Providers:** Third-party vendors that perform services for us, such as payment processing, data hosting, and email delivery.
- **Legal Obligations:** When legally required to do so in order to comply with applicable law, governmental requests, a judicial proceeding, or legal process.

6. Children's Privacy Because Freedom Learning K-12 provides educational content tailored for K-12 students, we are deeply committed to protecting children's privacy. We do not knowingly solicit personal data directly from children under the age of 13 without verifiable parental consent. Parents and guardians are encouraged to monitor their children's internet usage and help enforce this policy by instructing their children never to provide personal information through the website without their permission.

7. Your Rights Depending on your location, you may have the right to request access to the personal data we collect from you, change that information, or delete it. To request a review, update, or deletion of your personal information, please contact us using the information provided below.

8. Updates to this Policy We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. The updated version will be indicated by an updated "Effective Date" and will be effective as soon as it is accessible.

9. Contact Us If you have questions or comments about this Privacy Policy, please contact us at:

Freedom Learning K-12

Addis Ababa, Ethiopia Email: info@freedom.edu.et Website: freedom.et